



PROGRAMME

8am	Registration
9am	Welcome and Introduction to the day
9.10am	Avoiding 'Mickey Mouse' Changes Facilitator: Janire Irastorza, Cushman and Wakefield Speakers: Matthew Smith, AIG; Matthew Michael, AIG Most businesses in the world are investing significant time and effort in change initiatives to their customer service and business performance in productivity, utilisation, quality and lead time. However, 70% of these initiatives will fail because leaders and employees remain unclear on what the change means for them, and the new behaviours they need to adopt. Used by organisations as diverse as Disney, RBS, Apple, Starbucks, AIG and Toyota, the Lean management approach is a systematic way to ensure that companies are able to align their performance from strategy development and brand positioning, through to recruitment, people management and execution. In this 40-minute session we will look at how the Lean approach helps you to become a thought partner with clients to develop the right scope and infrastructure for change: one with clear goals, committed employees and delighted customers.
9.50am	Performing during change - the power of resilience in your people Facilitator: James Maddock, DTZ Speaker: Greg Searle, Lane 4 Change challenges people on many levels and learning <i>how</i> to change is as crucial as working out what to change. Drawing on his experiences and stories in both high level business and sport, Greg Searle, 4 time Olympian, will discuss personal resilience strategies that can be learnt and practised to help your organisation and its people to keep performing during change. Delegates will learn: • How people react to change • The role of personal resilience in seeing change through • The personal strategies that can be used to cope with pressure and to thrive in a constantly changing environment
10:35am	The Voice of the CRE Exec: Feedback sessions Facilitator: Ed Neild, Colliers International Speaker: Howard Bentley, HB FourForty Ltd At last year's conference delegates were challenged by Howard Bentley to consider the status and skills of agents of change within the Corporate Real Estate profession. In this session Howard will give you the feedback from last year and link in with this year's theme of Performance and Productivity to hopefully give you more food for thought and ideas to take back to your companies and for you to become that agent of change.
11.15am	Refreshment Break

11.30am	How to maximise energy and effectiveness Facilitator: Mark Webster, Cushman and Wakefield Speaker: Dr John Briffa Do you sometimes 'put in the hours' at work, only to find you have little to show for it at the end of the day? At times, do you feel exhausted or overwhelmed by work pressures? Do you find that your productivity can vary wildly from day-to-day or even hour-to-hour? Dr John explores the common but under-recognised causes of depleted energy and subpar performance, as well as how to maximise energy and effectiveness using simple but highly effective strategies surrounding nutrition, physical activity, light exposure, breathing, psychology and sleep. The session will provide attendees with a number of practical and powerful approaches that can be used on a daily basis to restore balance and strengthen resilience, allowing you to live and work successfully and sustainably.
12.15am	Connect your Data Dots and Create your Own Case for Healthy, Happy and Productive People Facilitator: Claudia Hamm, JLL Speakers: Maciej Markowski, JLL; Simon Russell, Russell Media; Giuseppe Boscherini, Can sustainable design truly foster a better organizational performance? If we look at any potential work environment as a physical, virtual and social ecosystem of human beings, the answer has to be a resounding "YES". A recent research study by the World Green Building Council (WGBC) in collaboration with experts from across the globe proves the point: there is a clear and measurable connection between sustainable design and the productivity of their occupants. Whether we look at attraction and retention of talent, health & well-being of employees or engagement levels and sense of cohesion - the organization's commercial performance benefits when applying sustainable thinking in creating organisational resilience.
1pm	Lunch & Networking
2.10pm	LandAid Overview
2.15pm	The 4th Industrial Revolution: is the UK ready? Facilitator: Louise Herring, McKinsey UK Speakers: Andrew Peters, Siemens; Ian Campbell, Rolls Royce; Nigel Rowe, Prologis The notion of a new industrial or network revolution is changing the shape of doing business across the globe. Significant IT developments have rapidly improved efficiency & productivity in responding to real demand. Is Britain set up to lead the pack of developed economies? What will be the impact on how and where corporates locate their staff and production facilities in the future?
3pm	Start-up, Accelerate, Disrupt, Innovate! Facilitator: Benjamin Southworth Speakers: Tom Hostler, Poke; Arian Lewis, Barclays Accelerator; Anthony Impey, Optimity Disruptive Business – what you cannot afford to ignore! This session will present some of the latest examples of disruptive innovation, the challenges faced, and how the property industry can be a facilitator. Meet the people at the heart of this phenomenon – the start-ups, the accelerators and the innovators.
3.45pm	Refreshment Break

4pm

How to deliver World Class Performance to Customers

Facilitator: Tim Hamilton, CBRE

Speaker: Charles Parker, Four Seasons; Joe Levin, Goldman Sachs

Efficient buildings and productive environments count for nothing if the customer service experience is lousy. What can the Corporate Real Estate industry learn from the world's best providers of 'world class' services? Should it be considered an optional extra or must it now form part of our core delivery? This expert speaker session will be followed by a facilitated discussion and audience interaction, where best practice ideas can be shared amongst peers to tailor top class service for business.

4.45pm

How to Perform under Extreme Pressure

Speaker: Monty Halls

Monty Halls has gained an international reputation for his thought-provoking and entertaining presentations giving his own unique perspective on getting the best out of teams as well as individuals under pressure.

Monty has spent over 20 years leading teams in some of the most demanding environments on earth and as such has learnt many hard lessons where teams and organisations can get things gloriously right and spectacularly and sometimes hilariously wrong. Monty will use vivid examples of real life situations supported throughout by images and film that brings leadership and teamwork wonderfully to life

5.30pm

Wrap Up & Close

5.35-8pm

Drinks Reception

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COMING SOON

The CoreNet UK Chapter Awards 2015

The popular CoreNet Global UK Chapter Awards recognize excellence in UK corporate real estate and signify fantastic achievement, leadership and innovation. If you have accomplished something exceptional or if you feel your fellow colleagues' have done something at work that has stood out within the industry make sure you get involved. You can either enter or nominate a colleague in one or more of the following categories: Corporate Real Estate Executive of the year; Corporate Real Estate Partnership; Innovation and Young Leader. Winners will be announced at 1 Big Day 2016. Full details of the awards will be available on our website soon - <http://unitedkingdom.corenetglobal.org/home>

The CoreNet UK Chapter Summer Party

The CoreNet UK Chapter Summer Party will take place on 18 June in the Marquee at The Artillery Garden at the HAC. A limited number Early Bird tickets are available until 10 April: Tables for 10 £2,600 +VAT and individual Tickets £260 +VAT.

After this date Tables £2,900 +VAT and Tickets £290 +VAT. See the UK Chapter website for details. <http://unitedkingdom.corenetglobal.org/home>.

The CoreNet Global Summit London 16 – 18 September

Regardless of position, industry or geography we are all in the business of change, we are challenged to disrupt, to innovate and respond to an ever-changing set of business dynamics and economic conditions.

The Summit will prepare you to respond to tough questions, adopt a strategic posture designed to manage disruption, innovate and meet change head on. Further information on the CoreNet Global Website <http://www.corenetglobal.org/Events>

The CoreNet UK Chapter Property Cycle Challenge

The Cycle Challenge will again take place at the Olympic Velodrome on 28 October 2015. Following in the footsteps of Olympic champions, teams will again take on the challenge of riding the fastest 250m track in the world. With more spectacular performances prizes will be awarded for fastest lap, fastest team and - new for 2015 - the winner of the Aussie Pursuit. Full details of the Cycle Challenge will be available on our website soon - <http://unitedkingdom.corenetglobal.org/home>